



Following the escalation of the COVID-19 situation it has been agreed that the Medicines Optimisation team will not undertake any activities that may impact on primary care workload. We have therefore stopped all our planned cost effectiveness work, ceased the mobilisation of the 20.21 Medicines Optimisation plan until further notice and advised that no further work or meetings will be required for the 19.20 plan – details will be provided in a separate email. This will not adversely affect practices financially.

The team are now working remotely on any pre agreed work that does not have an impact on your time and can be contacted for help or support as normal. If your usual contact is not available then then please contact [ACCG.eastkentprescribing@nhs.net](mailto:ACCG.eastkentprescribing@nhs.net) or 03000 424674

The team may be accessing EMIS records as necessary and as previously agreed with you under the terms of the data deeds agreement to help support any queries you may have. Please let me know if you have any concerns regarding this

We understand the pressures that you are all working under and we are keen to provide effective support to you. Please direct any requests for support to [ACCG.eastkentprescribing@nhs.net](mailto:ACCG.eastkentprescribing@nhs.net) so we can coordinate our response appropriately.

In addition as part of the COVID-19 response we have been directed by NHS England to support practices with the implementation of electronic repeat dispensing (eRD). It is believed that this will be the best way of alleviating the pressure of repeat prescription requests within primary care over the next few months. We are currently developing a plan for this and will be in contact with practices who would like our support to do this early next week.